**User Acceptance Testing Feedback**

**Project Logo** – **OrangeHRM**

**Project Name:** **OrangeHRM**

**Project URL:** https://opensource-demo.orangehrmlive.com/web/index.php/auth/login

**From:** **QA Tester** – Gyana prakash Khandual

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**User3:** Robert Downey Jr.

**Over viewer:** Rajneesh Kumar

**To:** Development and Client handling Team

**UAT Testing Date:** Oct 03. 2024

Hi, Dear my colleagues, this is from your testing team side. We complete the initial stage of the software testing with 5 random users. Two of them know the today technology trends very clearly. Rest three are not so much mannered in this way. This is the second management system they have use in his life. So those people give us some positive feedback as well as few negative feedback.

**Positive comments:**

* **User-Friendly Interface**: OrangeHRM offers an intuitive and easy-to-navigate user interface, making it accessible for HR professionals with varying levels of tech proficiency.
* **Comprehensive Feature Set**: It provides a wide range of modules, including employee information management, time and attendance tracking, leave management, and performance reviews, which cover most HR needs efficiently.
* **Customization Options**: The system is highly customizable, allowing organizations to tailor the platform to meet their specific HR policies and requirements.
* **Affordability**: As an open-source solution, OrangeHRM is cost-effective, making it an excellent choice for small to medium-sized enterprises that need robust HR functionalities without significant expenses.
* **Scalability**: The platform can scale with the growth of a business, offering additional plugins and enterprise solutions for larger organizations.
* **Global Reach and Multi-Language Support**: OrangeHRM supports multiple languages, which makes it ideal for international organizations with a diverse workforce.
* **Strong Community Support**: Being an open-source platform, OrangeHRM has a strong community of users and developers, contributing to updates, documentation, and troubleshooting.
* **Regular Updates**: The developers of OrangeHRM frequently release updates, improving the system's functionality, security, and user experience

**Negative Comments:**

* **Limited Advanced Features in Free Version**: The open-source version lacks some of the more advanced features and capabilities found in the paid editions, which might limit its utility for larger organizations with complex HR needs.
* **Steeper Learning Curve for Customization**: While it is customizable, setting up and configuring the system to fit specific needs can be challenging for users without technical expertise, requiring more IT support or developer input.
* **Performance Issues**: Some users have reported that the platform can slow down, especially when managing large amounts of data or when multiple users access it simultaneously.
* **Interface Design**: Although functional, the user interface could feel outdated or less modern compared to newer HR software solutions, impacting the overall user experience.
* **Limited Integrations**: The system might not seamlessly integrate with some third-party tools, which could be a drawback for organizations relying on a diverse software ecosystem.
* **Support for Open-Source Version**: Users of the free version may find the support limited, relying mainly on community forums and documentation, which may not be as fast or comprehensive as dedicated customer support.
* **Mobile Functionality**: The mobile app and mobile responsiveness can be less optimized, potentially causing issues for teams that rely on mobile access for HR tasks.

Therefore, we think that you guys are taking these positive comments for your inspiration and look clearly on the negative comments and fix the issues very soon.